## Wolverhampton Information Network (WIN): Key Feature Guide

**WIN** is a **FREE** online search directory that is available **24** hours a day – 7 days a week. WIN is a 'one stop shop' for information. It features a host of local services, support groups, advice agencies and activities that take place in the City.

This guide has been designed for first time users. It shows the key features of the website and explains how you can use them to your advantage. For more information please contact:

Kuldip Khela on tele: 01902 553413 or email – webmaster@wolverhampton.gov.uk

The WIN website can be accessed by typing: <a href="www.wolverhampton.gov.uk/win">www.wolverhampton.gov.uk/win</a> into your internet browser or by typing the words <a href="Wolverhampton Information Network">Wolverhampton Information Network</a> into a search bar; this will take you to the WIN homepage below: -

Click on the Council
Home tab to be
redirected to the City
of Wolverhampton
Council website.

Search by **Keyword** if you know what subject you are searching for - or by inputting your **Location** in a specific area or postcode.

enables the public and medical professionals to find local hospital, community health and social care services.

Health Channel -

News and Events carousel. This can be used to advertise your service or activity and publicise any upcoming events.

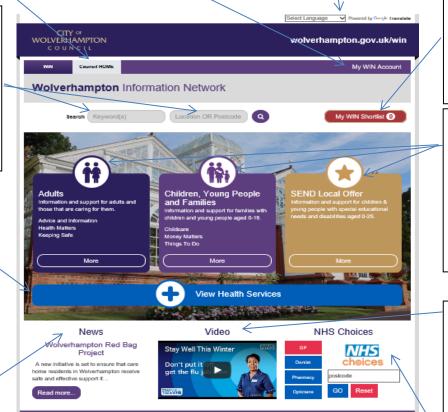
## My WIN Account

button is the starting point to register, log in, create and manage your account. Translation feature is

available at the click of a button. Page content can be viewed in several community languages. Recite Me – screen reader tool assists people who have sight, speech and hearing impairments access the site in full by using the toolbar.

You can save searched items into a personalised Shortlist. These can be referred to later.

WIN features information on 3 key areas. Adults; Children Young People & Families and the SEND Local Offer



A to Z of WIN Services

ABCDEFGHIJKLMNOPERSTUVWXYZE

Contact WIN

Follow us 7 2 8 ...

A to Z list - shows all the groups, activities and individuals featured on the site.

## Video Feature -

It is possible to upload promotional information videos on the homepage.

## **NHS Choices feature -**

Use this tool to search for NHS treatments and services in your postcode area